

QUESTIONS?



I Have an Idea About A Process That Could Be Improved? What Can I Do?

- Discuss the idea with your supervisor.
- Does the idea or concern lend itself to a PIT?
- Complete a PIT Submission Form and send it to the Chair of the CQI Council.
- askcqi@catholiccharitiesswo.org

2008 CQI Council Members

Gene Johnson, Chair

Pat Fedders, CQI Coordinator

Mike Dutle

Mary Sue Jackson

Don Kalb

Tami Langen

Gene McClory

Leslie New

Sofia Moyano-Kleckler

Bill Otto

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Continuous Quality Improvement Program

A LOOK INTO OUR CQI PROCESS



*Catholic Charities
SouthWestern Ohio®*

Providing Help. Creating Hope.

WHAT DOES CQI DO?



WHAT DOES CQI DO?

- Designs and reviews reports from programs across operations centers.
- Compiles information from various types of reviews so that the information can be reported in a uniform manner.
- Provides reports to agency staff, management, Board, and outside entities.
- Provides a mechanism to resolve a specific challenge to the agency.

WHY DO WE NEED CQI?

- We want to know how we are doing.
- We want a cross-program forum for discussions of improvements.
- We are required to have a CQI process by our accrediting organization.

WHAT IS A PIT?

A PIT (Process Improvement Team) comes together to address a specific problem. Talent for the task is provided by staff who have some expertise in the specific area.

The PIT group meets and keeps track of how it did its work. When the PIT group has completed its project, the leader reports to the CQI Council. If applicable, the improvement can be used across other agency programs or processes.

Want more information?

Read the minutes of the monthly meetings.

Attend a meeting as a guest.

Ask a council member or askcqi@catholiccharitiesswo.org